



Interregional Heart Failure Network

Welcome

24/04/2025

Programme

- 13h – 13h10 : Welcome Karolien Baldewijns
- 13h10 – 13h30 : The Heart Failure patient pathway in Germany Franziska Otternbreit
- 13h30 – 13h40 : Discussion
- 13h40 – 14h : Challenges in multidisciplinary and transmural heart failure care in the Netherlands Marlies Niessing
- 14h – 14h10 : Disucssion
- 14h10 – 14u30 : Towards a heart failure care path in Belgium Miek Smeets
- 14h30 – 14h40 : discussion
- 14h40 – 15h : wrapping up and take home messages

Who are you?



Name



Organisation



Your Connection
With heart failure



A heart failure care path in Germany

Franziska Ottenbreit

The German Care Pathway

■ ■ ■ ■ Franziska Ottenbreit, APN (M.Sc.) HF
Klinikum Nürnberg Süd

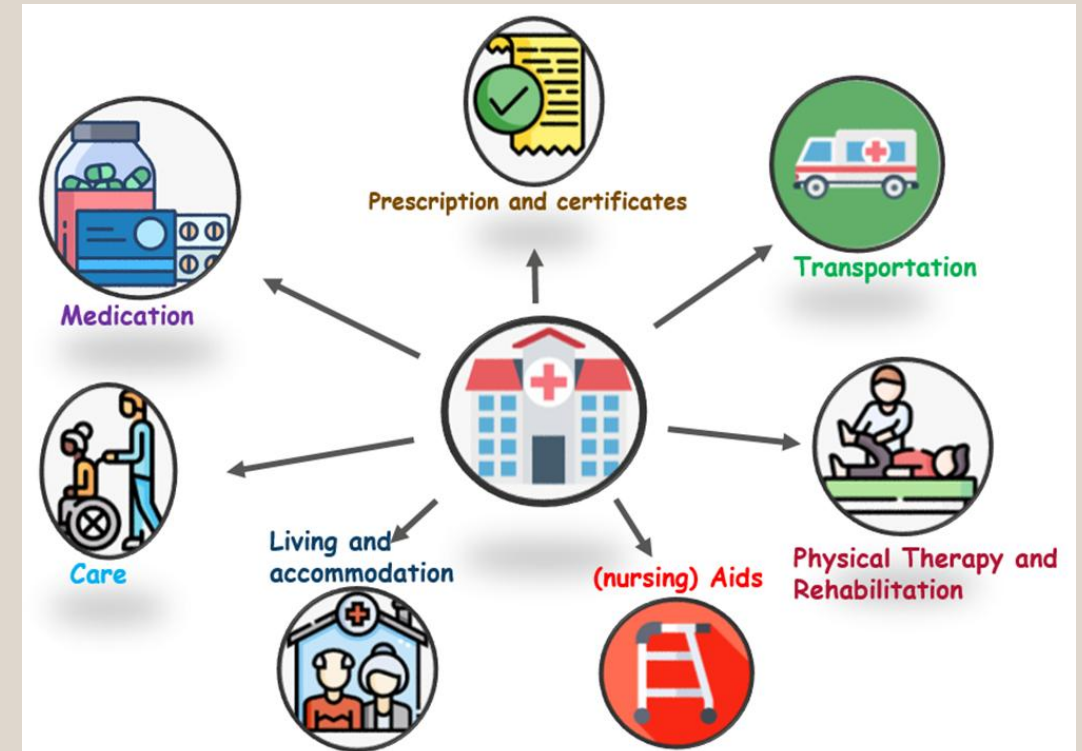
Usual Care vs. HF Care Pathway

From admission to discharge- Usual Care Pathway



Discharge Management in Germany

- **Defined within the Social Code Book V**
 - Frame contract
 - Obligation to offer Discharge Management
 - Pt. has to agree
- **Aim: securing trans- sectoral care**
- **Multidisciplinary approach**
 - Social service
 - Medical Assessment & therapy plan
 - Nursing Assessment, Care Plan and Evaluation
- **Expert Standard „Discharge Management“ in nursing**
 - Obligates Nurses to assess, plan, coordinate and transfer information



From admission to discharge- Usual Care Pathway



Early planning:

Ideally, discharge planning should begin when the patient is admitted.

Determine needs:

The patient's post-discharge care needs are determined.

Plan care:

A plan for follow-up care is developed that takes into account the patient's individual needs.

Passing on information:

Information relevant to care is passed on to the continuing care providers.

Coordination:

Follow-up care is coordinated with the providers involved.

Support:

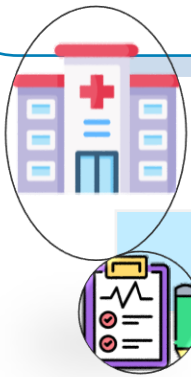
The patient and their relatives are supported in the organisation of follow-up care.

Discharge:

Doctors and nurses report gets passed to pt. So are receipts and prescriptions. Nursing aids and care is organised.

Transportation is organised.

Family is informed.



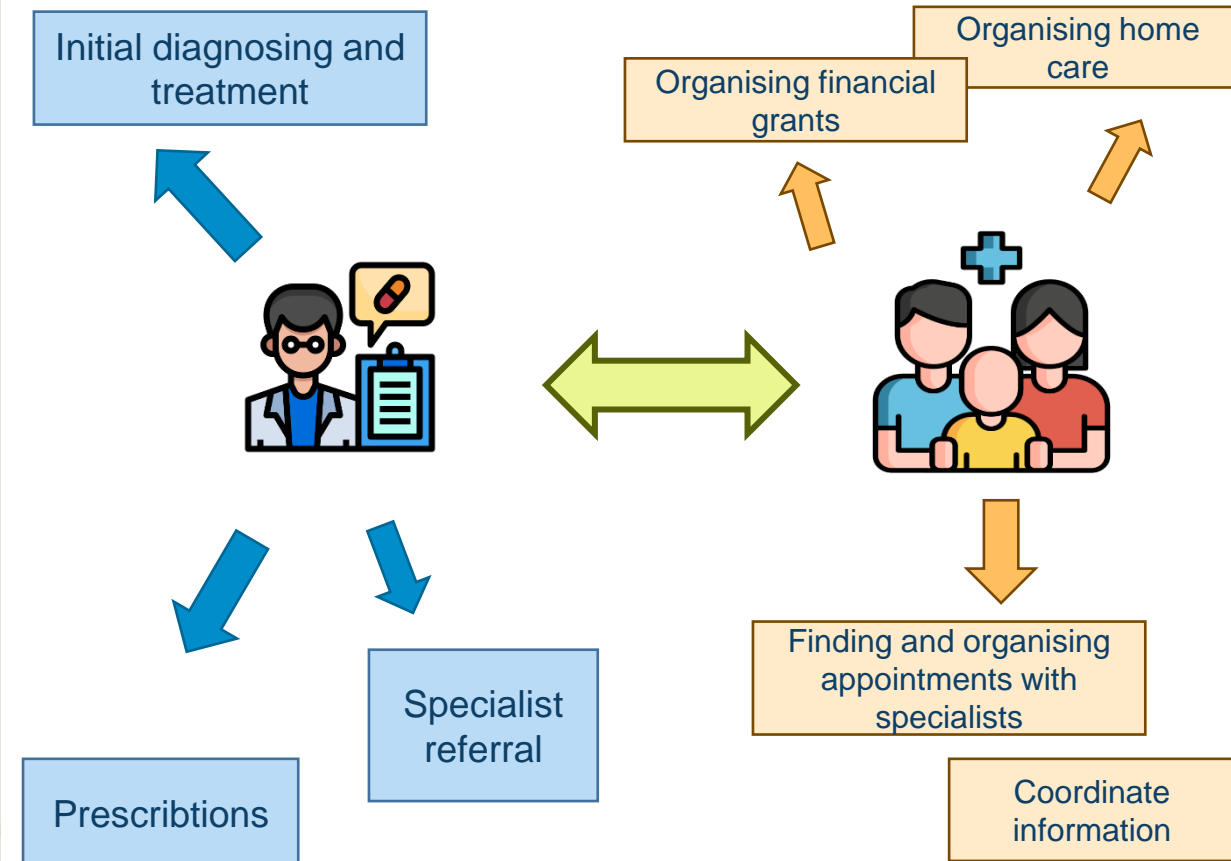
Guideline appropriate treatment and diagnostics

From admission to discharge- Usual Care Pathway



By the point of leaving the hospital...

- Pt./Pt. Family has to organize care by themselves
- GP as main coordinator and prescriber
- Nursing advisory centres in every district
- If outpatient care is involved they report back to GP
- Apart from that, no mandatory interfaces

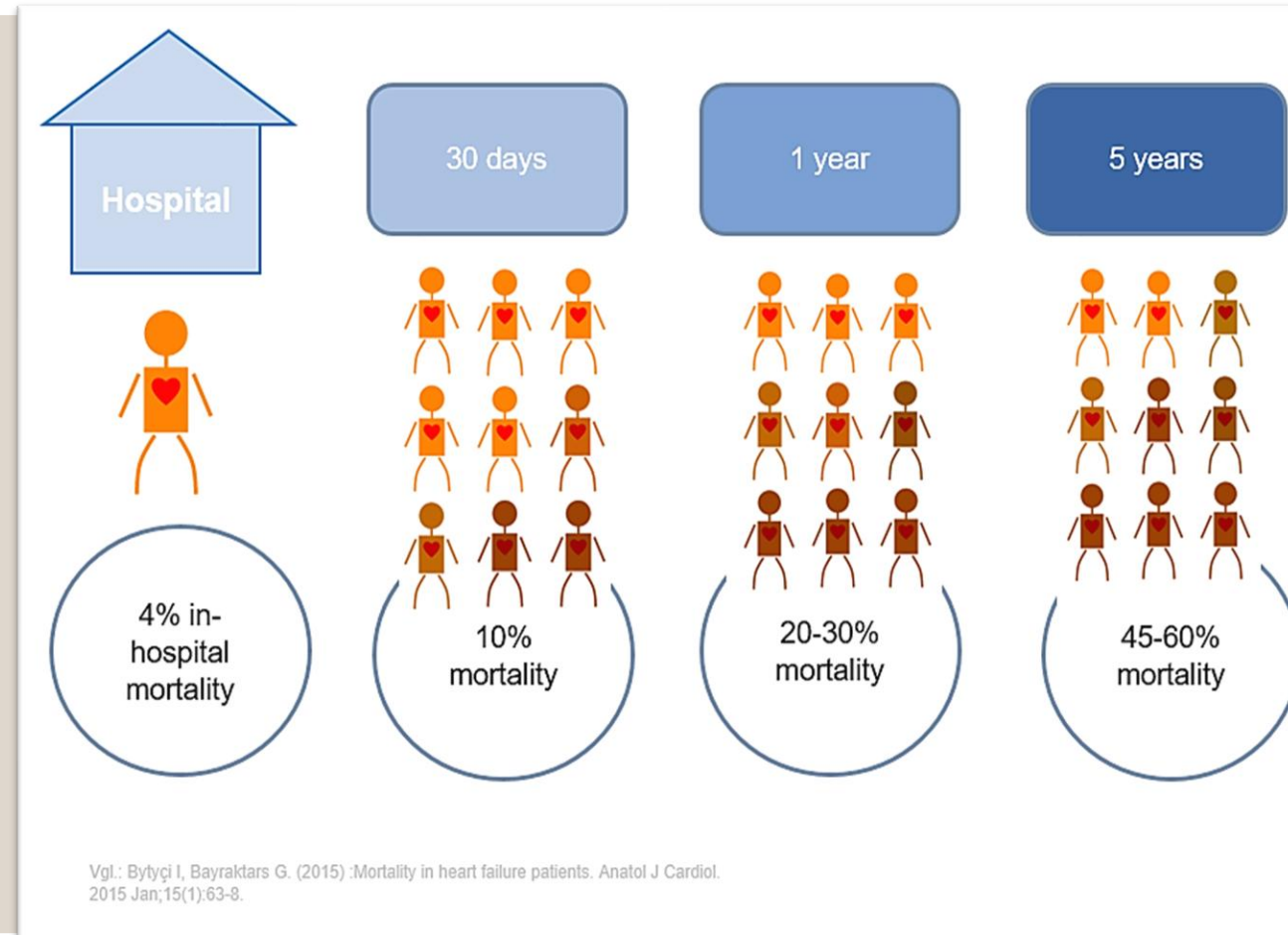


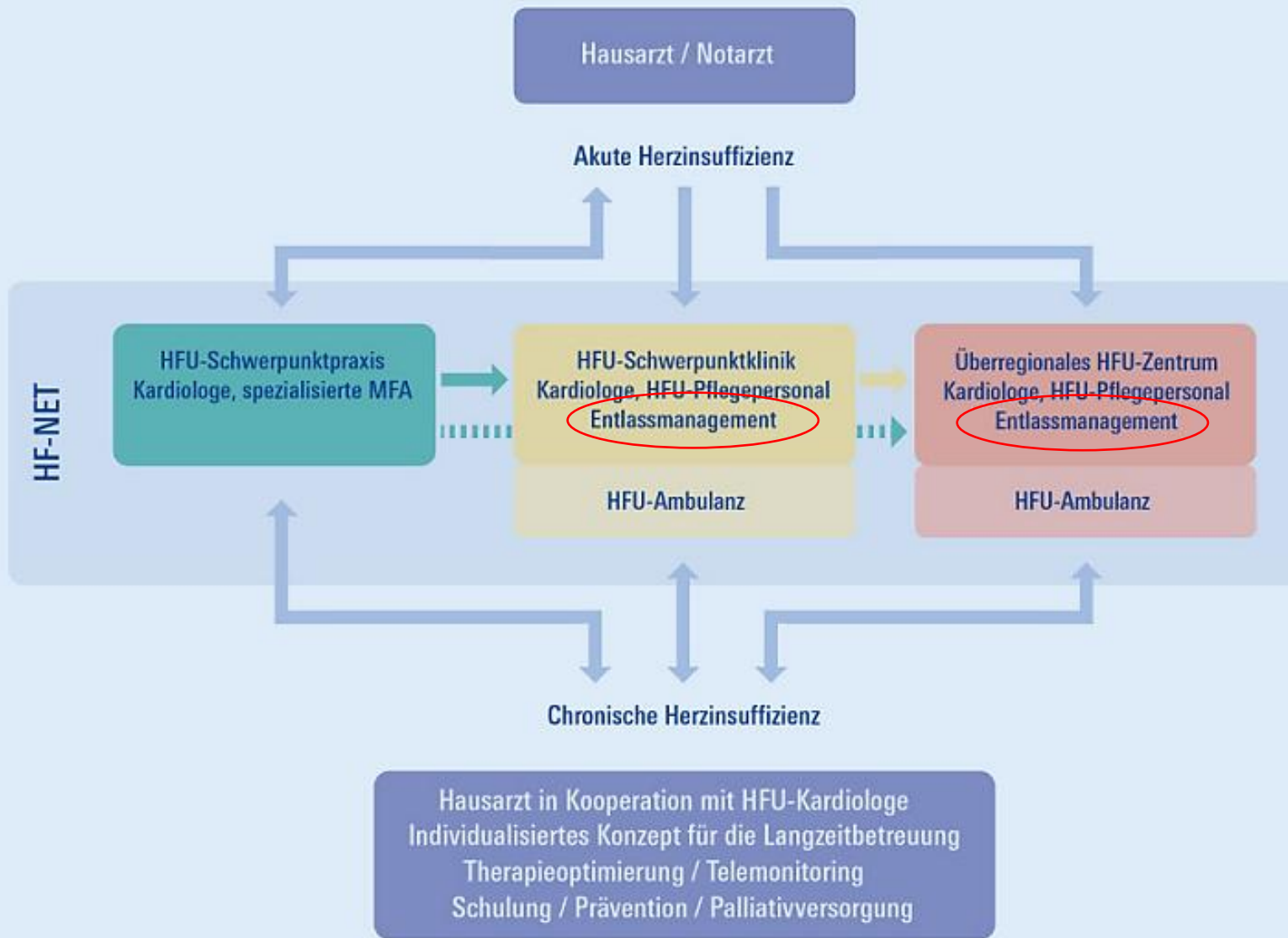
Why the usual Care Pathway isn't enough...



Discharge Management in HF Patients...

- More complex needs
 - Fragility/instability
 - Chronification
- No DMP currently
- GP as (only) gatekeeper
- Complex health care system
- Rehabilitation is possible, but often rejected





Multidisciplinary interventions recommended for the management of chronic heart failure

Recommendations	Class ^a	Level ^b
It is recommended that HF patients are enrolled in a multidisciplinary HF management programme to reduce the risk of HF hospitalization and mortality. ^{309,314,315,316}	I	A
Self-management strategies are recommended to reduce the risk of HF hospitalization and mortality. ³⁰⁹	I	A
Either home-based and/or clinic-based programmes improve outcomes and are recommended to reduce the risk of HF hospitalization and mortality. ^{310,317}	I	A

2021 ESC Guidelines for the diagnosis and treatment of acute and chronic heart failure, S. 3635

DM and und continuity of care recommended

Self empowerment and Integration of Pt. responsibility

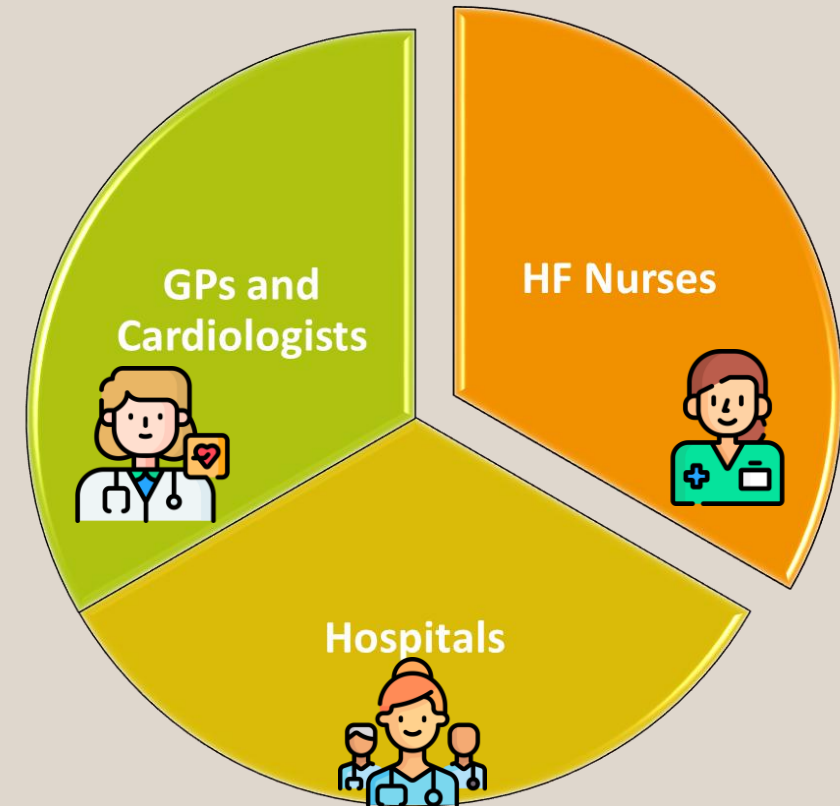
Quelle: DGK 2022

Adding the missing piece



HF Nursing in Germany

- Special Training in several cities
 - No political regulation but acknowledgement of DGK
 - HF Nurse Network: BAGPH
 - members connect regularly
 - benefit from each other
 - Con:
 - often no exemption/ extra time
 - No billing of nursing interventions possible
- Still, HF nursing is increasing!



HF-Net

inpatient

Medical:

- Diagnose
- Therapy planning and ordering
- Discharge Paper
- Prescription

Close exchange

studies

Digital health

HF- Nurse/ APN

- Therapy adherence
- Management of disease and education
- Lifestyle changes
- Prevention and monitoring risk factors and secondary diseases
- Monitor HF Therapy (Diagnostics completed? Device needed? Medication implemented?)
- Integration of relatives
- Assign Pt. to outpatient care (Cardiologist, HF outpatient department etc.)
- Transfer of information

Transplant centre

Palliative care

outpatient

Standardised Discharge Paper to GP and Cardiologist :

HF Type, EF %, NYHA Class at discharge, reason of decomp., HF etiology, year of diagnose, reevaluation of sec. Diseases recommended? titration HF medication? Contraindication of any HF related medication?

Pt. Transition:

- Sceduling follow up
- Inform Pt.
- Be available for further questions

HF-Net

inpatient

Medical:

- Diagnose
- Therapy planning and ordering
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- Prescription

Close exchange

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Transplant centre

Palliative care

outpatient

Standardised Discharge Paper to GP and Cardiologist :
HF Type, EF %, NYHA Class at discharge, decomp., HF etiology, year of diagnosis, reevaluation of sec. Diseases reevaluation of HF medication? Cont. related medication?

Ideally: GP and Cardiologist interact. HF pt. transfer from nurse to nurse

Further questions

Additional care provided by HF Nurses



Creating interfaces

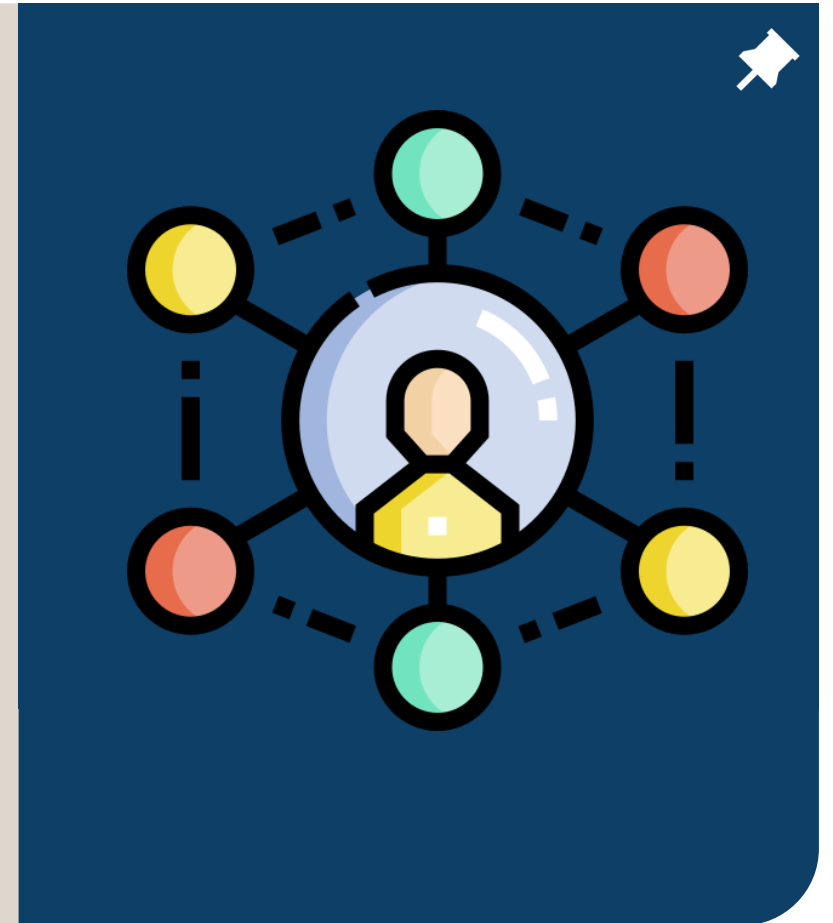
- Discharge planning
- Transfer to cardiologist
- Follow up via telephone

Information:

- Pt. education
- Consultation and advice to colleagues/ other professions

Networking

- Cooperation
- Improving cross- system structures
 - *E.g. further education for ext. providers*
 - *Generating guidelines / SOPs*



Additional care provided by HF Nurses



Therapy Management

Medication:

- Monitoring implement. of Fantastic Four
 - recommendation
 - tolerance
- Educating Pt. And relatives about medication
 - *regularity*
 - *Effects and side effects*
 - *Monitoring and interpretation of vital signs*
 - *Labs*
 - *Titration of diuretics*

Non- medicinal therapy:

➤ Education:

- *Lifestyle changes*
- *Symptom management*
- *Secondary diseases*

Device therapy:

- E.g. defibrillator indication: educating Pt. about particularitys and notable changes in everyday life

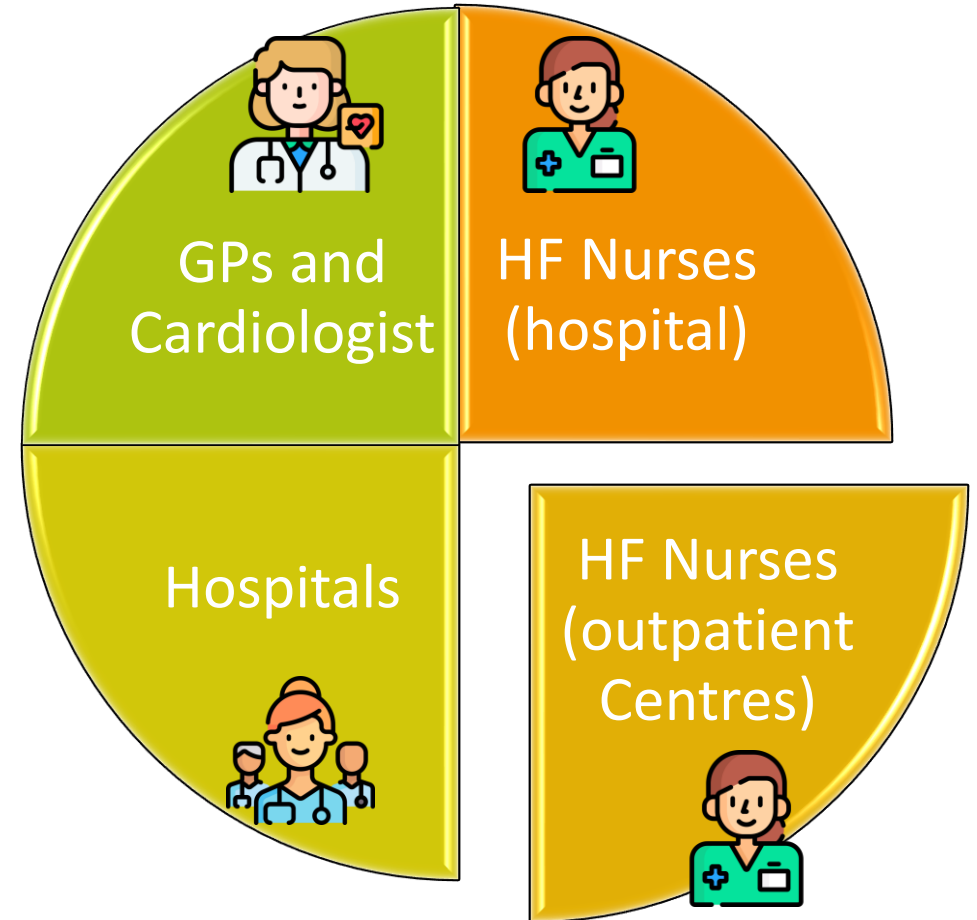
HF Discharge Management



Conclusion

- Discharge Management available
- Very aligned to medical regards and basic care needs like housing and maintenance
- Aims to improve are existing, but not billable or legally regulated
- No DMP, treatment different from provider to provider
- HF Nurses try to meet the Pt. Needs
 - Also not billable/ refinanced
- Legal changes may come into force
- Nurse led Case Management in and outpatient
 - great opportunity for german nurses
 - benefit for patients

→ At the moment pt. will always need a doctors appointment for any question or demand regarding their illness



A grayscale photograph of a woman in a clinical setting, possibly a nurse, looking at a patient's arm. The background shows a hospital room with a door and a window.

Thank you for your attention!


Contact:

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Phone: (049) 0911/ 398- 118174



Questions?



Towards a heart failure care path in Belgium

Prof. Dr. Miek Smeets, GP

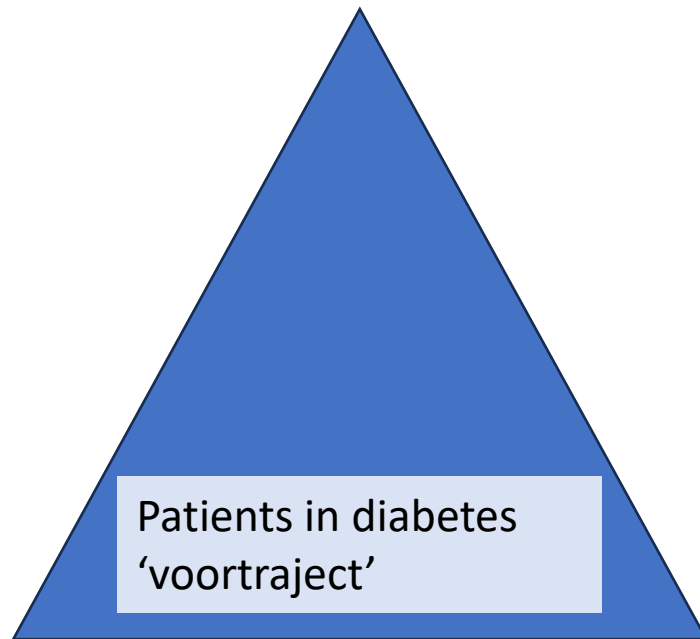
Background

- There are two integrated care pathways for chronic diseases in Belgium
 - Diabetes
 - Chronic kidney disease



How does this work?

- Contract between patients and health care professionals

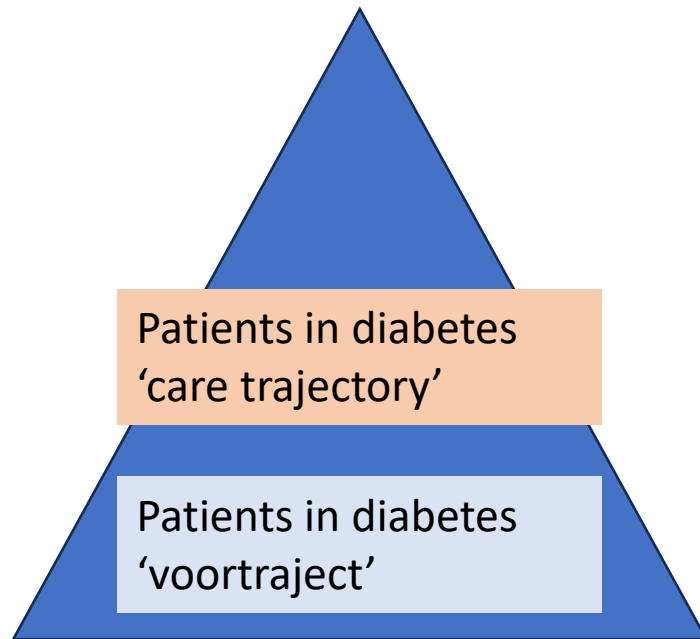


Care by GP alone – patients are under control with oral medication
Fee: 24 euro/year for GP (on top of fee for consultations)
Patients can get diabetes education (2 sessions/year) and guidance by a dietician (2 sessions/year) for free



How does this work?

- Contract between patients and health care professionals



Care by GP in collaboration with endocrinologist – patients need more specialized medication (GLP-1, insulin)

Fee: 107 euro/year for GP (on top of fee for consultations) – endocrinologist fee?

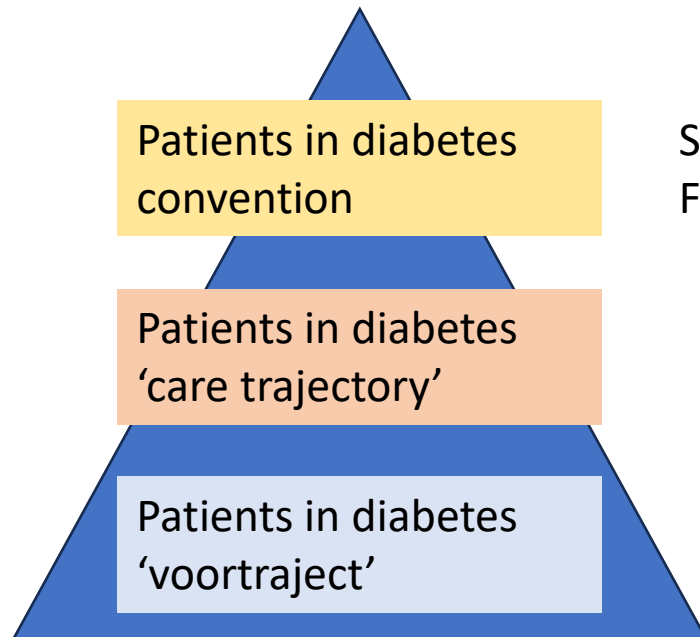
Patients can get diabetes education (2 sessions/year) and guidance by a dietician (2 sessions/year) for free, free GP consultations

Have to attend GP's office at least twice a year, endocrinologist once a year



How does this work?

- Contract between patients and health care professionals



Specialist care – FU in the hospital
For patients needing more than 3 or 4 insulin injections/day



Diabetes patient education

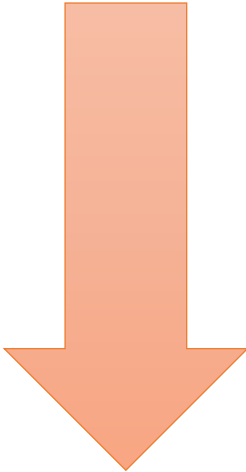
- Reimbursed
- The title of diabetes educator can be obtained by
 - Dieticians
 - Nurses
 - Physiotherapists
 - Podiatrist
- 20 study points, 40 hours of internship in practice



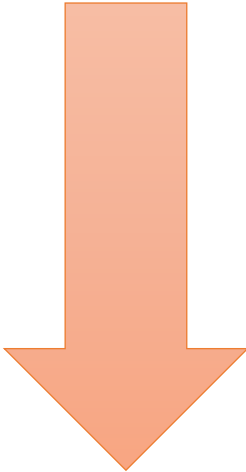


Do we want this for heart failure?

HF patients have an average of 5 comorbidities



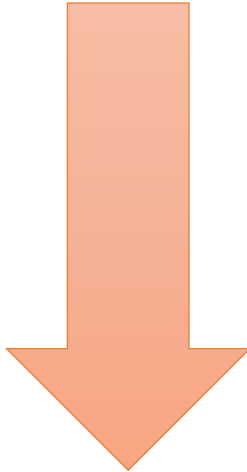
Care trajectory
Diabetes



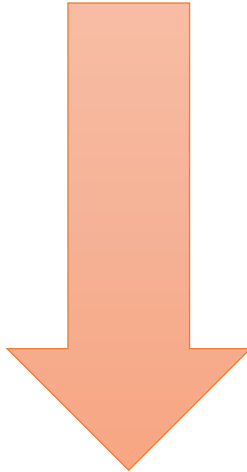
Care trajectory
CKD



Care trajectory
CHF



Care trajectory
COPD



Care trajectory
depression



Goals

Accurate
diagnosis of HF

Appropriate
evidence-based
therapy

Patient education

Suitable
follow-up

By a multidisciplinary HF team



Goals

Patient
education

Suitable
follow-up

By a multidisciplinary HF team



Fee-for-service

No gatekeeping system

No reimbursement of natriuretic peptides



Specialist HF nurses
1 year full-time educational course
~~No reimbursement~~

Cardiologists
Distance and waiting times are acceptable



Primary care nurses
Daily visiting fragile patients for washing, clothing, ...
For free

Pharmacists
No access to patient data

No patient education in HF



General practitioners
Key role
No time for patient education
No tradition of assistant personnel



Ambulatory physiotherapists
Not known enough as an option for cardiac revalidation



Suitable follow-up: transitional care



Only 10% of the hospitals had an intramural multidisciplinary HF care path



No systematic care agreements in the transition phase



What steps did we take?

- We submitted a reimbursement file for NT-proBNP reimbursement for primary care in January 2024 (3rd time)



Up to date guidelines for primary care

AANBEVELING VOOR

GOEDE MEDISCHE PRAKTIJKVOERING

CHRONISCH HARTFALEN

Gevalideerd door CEBAM in september 2011

P. VAN ROYEN, S. BOULANGER, P. CHEVALIER, G. DEKEULENAER,

M. GOOSSENS, P. KOECK, M. VANHALEWYN, P. VAN DEN HEUVEL

OMSCHRIJVING

Van Royen P, Boulanger S, Chevalier P, Dekeulenaer G, Goossens M, Koeck P, Vanhalewyn M, Van den Heuvel P. Aanbeveling voor goede medische praktijkvoering: Chronisch hartfalen. *Huisarts Nu* 2011;40:S158-S186.

AUTEURS

P. Van Royen, huisarts, verbonden aan de Vakgroep Eerstelijns- en Interdisciplinaire Zorg, Universiteit Antwerpen en aan de Commissie

M. Vanhalewyn, huisarts, verbonden aan de Société Scientifique de Médecine Générale (SSMG);

P. Van den Heuvel, cardioloog, verbonden aan ZNA Middelheim, Antwerpen.

INBRENG VAN DE PATIËNT EN

AFWEGING DOOR DE HUISARTS

Aanbevelingen voor goede medische praktijk zijn richtinggevend als ondersteuning en houvast bij het nemen van diagnostische of therapeutische beslissingen in de huisartsgeneeskunde.

Richtlijn chronisch hartfalen

Partiële herziening (2024)

M. Smeets, S. Van Cauwenbergh, S. Mokrane, A. Nonneman, P. Van Royen, M. Goossens, A-C Pouleur, E. Cornelis, D. Derthoo, J. Vandenhoven, K. Baldewijns, L. Hens, D. Vervloet, L. Van der Linden, M. Scherrenberg, M. Hornikx, B. Peeters, P. Nijst, T. Poelman, J. Ooms

In opdracht van de Werkgroep Ontwikkeling Richtlijnen Eerste Lijn (WOREL)

Verkorte versie mei 2024



Worel

Wergroep
Ontwikkeling
Richtlijnen
Eerste Lijn

Groupe de travail
Développement de
Guides de pratique
de Première ligne

Working group
Development of
Primary Care
Guidelines



Patient education



Specialized HF nurses

- Setting: hospital
- Education ✓
- Financial support ✗



Primary care nurses

- Setting: primary care
- Education ✓
- Reimbursement ✗



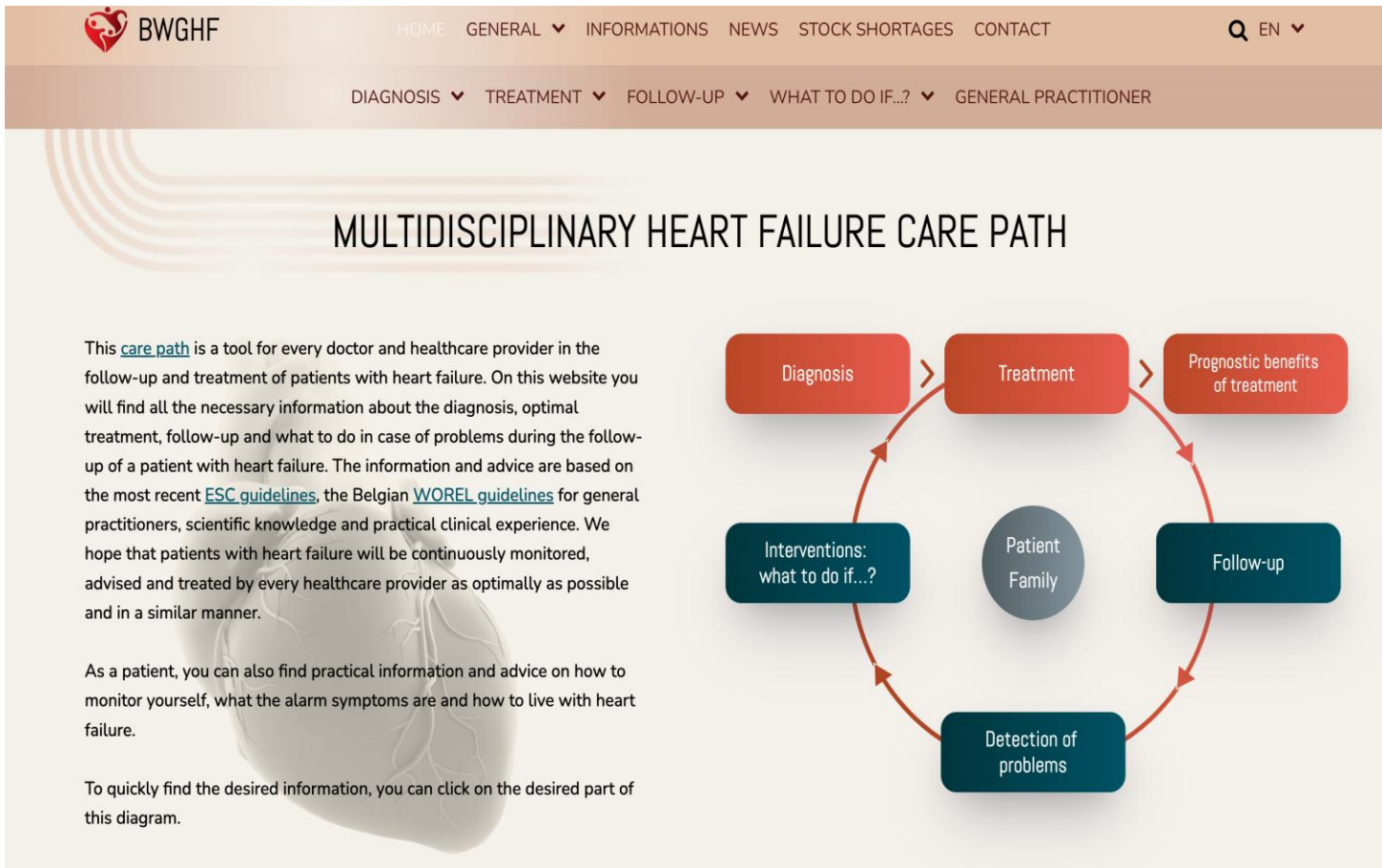
Nurses in general practice

- Setting: primary care
- Education ✓
- Reimbursement ✗

Patient educational materials for primary care



A multidisciplinary HF care path



BWGHF HOME GENERAL ▾ INFORMATIONS NEWS STOCK SHORTAGES CONTACT Q EN ▾

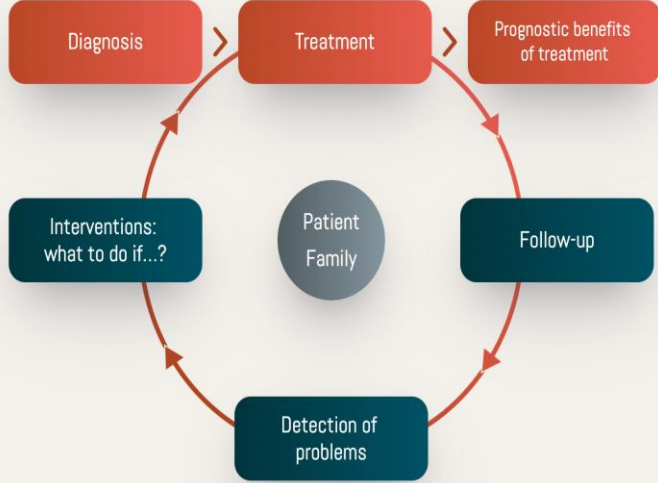
DIAGNOSIS ▾ TREATMENT ▾ FOLLOW-UP ▾ WHAT TO DO IF...? ▾ GENERAL PRACTITIONER

MULTIDISCIPLINARY HEART FAILURE CARE PATH

This [care path](#) is a tool for every doctor and healthcare provider in the follow-up and treatment of patients with heart failure. On this website you will find all the necessary information about the diagnosis, optimal treatment, follow-up and what to do in case of problems during the follow-up of a patient with heart failure. The information and advice are based on the most recent [ESC guidelines](#), the Belgian [WOREL guidelines](#) for general practitioners, scientific knowledge and practical clinical experience. We hope that patients with heart failure will be continuously monitored, advised and treated by every healthcare provider as optimally as possible and in a similar manner.

As a patient, you can also find practical information and advice on how to monitor yourself, what the alarm symptoms are and how to live with heart failure.

To quickly find the desired information, you can click on the desired part of this diagram.



```
graph TD;
  A[Diagnosis] --> B[Treatment];
  B --> C[Prognostic benefits of treatment];
  C --> D[Follow-up];
  D --> E[Detection of problems];
  E --> F[Interventions: what to do if...?];
  F --> A;
```

Central element: Patient Family

www.zorgpadhartfalen.be
<https://heartfailurepathway.com>

In Dutch, French, English

All information about the diagnosis, optimal treatment, follow-up and what to do in case of problems during the follow-up of a patient with HF.



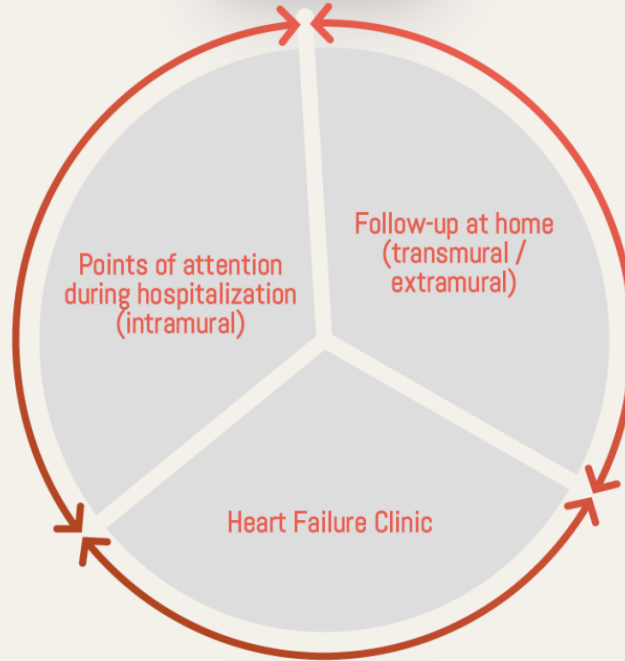
Points to consider upon discharge

- ⊗ Hospitalization due to heart failure
- ⊗ Hospitalization in a non-cardiology department

DURING HOSPITALIZATION

- ⊗ Nurse
- ⊗ Heart failure nurse
- ⊗ Cardiac rehabilitation: physiotherapist
- ⊗ Dietitian
- ⊗ Pharmacy
- ⊗ Social support
- ⊗ Psychological support

General Practitioner



What is a heart failure clinic?

Follow-up of a heart failure patient

AT HOME

- ⊗ Home nurse / Home care
- ⊗ Pharmacy
- ⊗ Cardiac rehabilitation: physiotherapist
- ⊗ Dietitian
- ⊗ Psychological support

TRANSMURAL FOLLOW-UP

- ⊗ Heart failure nurse
- ⊗ Telemonitoring



What steps did the government take?

- In November 2024 a RIZIV consensus meeting was held where expert opinions on how care should be organized were presented. Will they take action?
- Non-invasive telemonitoring is reimbursed since January 2025
 - Initiated by a specialist HF center after a HF hospitalization
 - Collaboration with the GP is obliged
 - The center is paid a lump sum per patient for 6 months FU
 - GP is paid a forfait of 24 euro to take their role in the FU of patients that are telemonitored
 - Patient education (at the hospital) is included in this telemonitoring care trajectory



Where should we go next?

- In the updated guidelines:
 - Patients with HFrEF, especially those with frequent rehospitalizations, should be included in a multidisciplinary care trajectory
- At first we always envisioned a more holistic approach
- All building blocks for evidence-based HF care accessible and reimbursed without an overarching care trajectory
 - NTproBNP reimbursement
 - Reimbursement of primary care HF educators
 - Reimbursement of specialist HF nurses in the hospital who provide patient education and coordinate transitional care
- But maybe in the Belgian system we also need a care trajectory to get an integrated approach and incentives for health care providers and patients??



Your opinions?





Questions?



Wrapping up

What's in a name?!

- Do you have an idea of suggestion? Let Karolien know before 15/5/25
- @karolien.baldewijns@thomasmore.be



Heart2Heart

multidisciplinair symposium hartfalen

Uitnodiging

26 april 2025 van 9u tot 13u30

Programma:

- De nieuwe richtlijn hartfalen - Dr. Miek Smeets
- De nieuwe palliatieve richtlijn hartfalen - Dr. Anneleen Janssen
- Het multidisciplinaire zorgpad hartfalen - Dr. David Derthoo
 - Nieuwe educatiematerialen - Dr. Karolien Baldewijns
 - Resultaten van de hospitalisatiecijfers in Vlaanderen en lessen uit het werkveld - Dr. Willem Raat
- Keynote: Toekomstvisie op hartfalenzorg - Prof. Dr. Hans-Peter Brunner-La Rocca
 - Interdisciplinaire, hands-on workshop
 - Netwerklunch en posterbeurs

Voor patiënten met hartfalen, mantelzorgers, huisartsen, verpleegkundigen (eerste en tweede lijn), apothekers, kinesitherapeuten, cardiologen en geriateren. Accreditering voor artsen en apothekers wordt aangevraagd.

Inschrijven voor 1 april op witgelekruis.be/heart_heart



Wit-Gele Kruis van Antwerpen

Nonnenvest 10
2200 Herentals

Deze uitnodiging gaat uit van HeartsConnect,

Wit-Gele Kruis van Antwerpen, Thomas More Hogeschool en Universiteit Antwerpen
in samenwerking met Domus Medica, BWGHF en KFK



Wrapping up

- Input for next symposia